**Companion Animals Act 1998 - Dog assistance animal**

Assistance animal means an animal referred to in Section 9 (Disability discrimination - guide dogs, hearing assistance dogs and trained animals) of the Disability Discrimination Act 1992 of the Commonwealth, but does not include a working dog.

A person with a disability is entitled to be accompanied by an assistance animal while he or she is genuinely using the animal for assistance. Entry cannot be refused without reasonable cause (an aggressive dog would be reasonable cause).

**CYCA Policy and Procedure**

**Animals – Dogs on CYCA Premises**

**Assistance dogs are permitted in all areas of the Clubhouse with the exception of staff areas and kitchens.**

**Dog non assistance is permitted on the Sydney Hobart Lower Deck but not in any other area of the Clubhouse.**

**Owners and their dog must comply with the following:**

* Entry and exit via the reception or side gate.
* The dog must remain in the company of its owner at all times and on a leash.
* If the dog defecates or urinates the owner is responsible for cleaning any mess made by their dog.
* The owner of the dog is responsible for any damages caused by their dog to CYCA property.
* The Duty Manager is entitled to request reasonable proof that the dog is a genuine assistance animal.
* The Duty Manager has the right to refused entry or asks the owner to remove their dog from the CYCA premises if the dog is aggressive or disruptive, not in the designated area and any other related reason.
* Bar staff / Duty Manager to monitor and ensure all dogs are in the designated area at all times.
* All incidents involving dogs and their owners must be report to the Duty Manager.
* Duty Manager to report all incidents to the CEO and HEM and log in the register of complaints.